Corporate Plan Commitment:

Promote thriving, safe and healthy communities

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Programme/Project/ Activity Title	Outcomes	Activities for 2018/19	Output measures/milestones	Resources	Officer Responsible/ Cabinet Member
Day Centres	Day centres that are efficient and effective and that promote activities to reduce social isolation and improve health and wellbeing	Establish new operating agreements for all five day centres  Transfer staff to direct employment of the council where appropriate  Assist management committees' transition to new ways of working  Work with management committees to develop the centres as places for activities to improve health and wellbeing	Operating agreements in place – staggered throughout year. First agreement in place by end of April 2018  Staff transferred – staggered throughout year. First staff to transfer in April 2018  New ways of working implemented - staggered throughout year. First day centre operating on new ways of working from April 2018	Approved budget for new Day Centre Management post  Transferred staff posts	Richard Auty / Cllr Ranger
Local Plan	A sound Local Plan that guides development to 2033, to address needs and opportunities whilst protecting and enhancing heritage and character	Consult on Reg 19 Plan, Submit to DCLG and prepare for and participate in its examination in public	June 2018 – Consultation Sept/Oct – Submission January 2019 – Examination and hearings	Approved budget for a range of resources	Gordon Glenday/ Clir Susan Barker
Promote healthy lifestyles	Residents are active and optimise their health and well being	Working with partners to increase the levels of participation in sports, leisure and cultural activities  Raise awareness of local health and wellbeing activities for all residents	Success will be measured by key performance indicators and the delivery of targets for each of the priorities as set out within the Health and Wellbeing delivery plan	Within existing budget and Public Health grant	Fiona Gardiner/Cllr Vic Ranger

		Increase residents awareness and skills to improve their health and wellbeing Maintain independent living through Disabled Facilities Grants			
Improve community safety	Communities that feel safe and secure	Further develop the activities of the Community Hub  Deliver identified actions of the new Strategic Assessment  Work with partner agencies within the Community Safety Partnership to reduce and prevent crime and anti-social behaviour  Ensure partnership working with town councils, parish councils and the PCSOs to address the fear of crime  Make greater use of Restorative Justice (RJ) to help put right the harm caused by anti-social behaviour, enhancing public reassurance and confidence	Success will be measured through annual surveys of residents, key performance indicators and the delivery of targets for each of the priorities as set out within the new Strategic Assessment  Quarterly feedback from Towns and Parishes  Monthly updates from PCSOs  Quarterly update from RJ as to number of referrals and outcomes	Within existing budget (including funding for 2 PCSOs)  Match funding in approved budget for a further PCSO Partner agencies	Fiona Gardiner/Cllr Vic Ranger
Reduce social isolation	Communities that are strong, self-sufficient, resilient and supportive	Continue to work with local stakeholders to support the people and projects identified through the council's work with the Young Foundation, contributing to community wellbeing and reducing	The number of new Community groups that are self-sustaining after receiving support to promote and market their service Quarterly feedback from those groups regarding membership numbers and	Partnership project – funded through Essex CC	Fiona Gardiner/Cllr Vic Ranger

		social isolation. Projects include Suspended Cafes, Community Allotments, seated exercise classes and anxiety and stress management  Work in collaboration with the CVSU to establish a Community Builder role in South Uttlesford to help relieve the pressure on GPs	frequency of activities  Quarterly feedback from group members to measure the outcomes of the project and to identify further need or appropriate changes		
Prevent homelessness	Increase in the prevention and the relief of homelessness within the district	Review Homelessness Strategy and Housing Allocation Policy to ensure compliance with new duties required under the Homelessness Reduction Act Prevent Homelessness through early intervention methods	Success will be measured by key performance indicators and the delivery of targets for each of the priorities as set out within the updated Homelessness Strategy that will be in place by June 2018.  Performance monitoring of quarterly statistical reports including the number of homelessness cases; average time spent by homeseekers in temporary accommodation	Within existing resources	Judith Snares/Cllr Julie Redfern
Deliver affordable housing	Good quality affordable homes for local people	Contribute to the provision of affordable housing supply by delivering/acquiring further new council homes  Work with developers and Registered Social Landlords to ensure delivery of required numbers of affordable housing on development sites	Deliver 40 new council homes or acquisitions through the Housing Revenue Account development programme Deliver required affordable housing targets in line with planned timescales	Within existing resources	Judith Snares/Cllr Julie Redfern

		Continue to deliver the Housing Strategy particularly focussed on ensuring the right tenures and quality of homes for vulnerable groups in the district			
Improve private sector housing conditions	Private sector housing that is healthy and safe to live in	Introduce a range of measures to tackle rogue landlords under the new powers available to the Council in the Housing & Planning Act 2016  Review options for discretionary licensing of private rented homes, including Houses in Multiple Occupation	Success will be measured by key performance indicators  A new policy in place outlining the appropriate level of action and civil penalties for Housing Act offences	Within existing resources	Marcus Watts/Cllr Julie Redfern

### Corporate Plan Commitment: Protect and enhance heritage and character Officer Programme/Project/ **Activity Title** Output Responsible/ Outcomes Activities for 2018/19 **Resources** measures/milestones Cabinet Member Walden Castle Castle opened up for public Nicola Work completed and access Installation of electricity, Within existing resources available to all – by end of access and suitable events Wittman / Cllr lighting and security August 2018 Howell Establish an events Events programme to be programme developed by December 2018 Bid to Resilient Heritage Application made July 2018 Within existing resources Richard Auty / Museum Development The lottery grant will lay the foundations for a larger grant Lottery Fund for Cllr Ranger Lottery Bid application to extend the approximately £70,000 Grant confirmed October museum by providing funding 2018, subject to HLF grant for feasibility and options award meeting timetable appraisals and an audience development study with public Work commenced on consultation. In addition it will feasibility and options enhance the fundraising appraisal stages along with capabilities of the Saffron public consultation in Walden Museum Society preparedness for a bid to the through training. HLF for an extension to the Museum building Article 4 Direction (A4D) Development related to locally Mid 2018 - Draft A4D Within existing resources Final Article 4 Direction order Gordon order to go out to public Glenday/ for Local Heritage List listed properties across the confirmed (LHL) district managed positively consultation. Mid -Late Cllr Susan 2018 – Final report to go to Barker Cabinet and final order to be served.

Shop Front Design Guide and Management Plan	Good practice guidance to protect and enhance the character of town centres	Mid to late 2018 – Draft document to be compiled and ready for public consultation Late 2018/ Early 2019 – Finished document to go to Cabinet for approval. Early 2019 – Document to be adopted formally.	Comprehensive document to inform the treatment of shop frontages in the district, and help facilitate good practice in relation to signage, colour, detail and illumination by Mar 2019	Within existing resources	Gordon Glenday/ Clir Susan Barker
Reviews of Conservation Area Appraisals and Management Plans	Managed growth and development in Conservation Areas.	Continue with a rolling programme of resurveys of the existing 37 Conservation Areas	Mid 2018 – Draft Conservation Area Appraisal(s) to be ready for public consultation. Mid to Late 2018 – final reports to go for publication, or cabinet approval, as appropriate.	Within existing resources	Gordon Glenday/ Clir Susan Barker
Pride in place	A fair and consistent approach to enforcement	Deliver a programme of public educational events to tackle environmental issues eg responsible dog ownership Clearing fly tipped materials Provide targeted enforcement action campaigns to address litter, trade waste abuses and fly tipping	Success will be measured by pre and post campaign surveys	Within existing resources and approved budget to provide more capacity within street services team	Marcus Watts/Cllr Susan Barker

Programme/Project/ Activity Title	Outcomes	Activities for 2018/19	Output measures/milestones	Resources	Officer Responsible, Cabinet Member
Economic Development Strategy	Positive interventions that support business growth	Delivery of the strategy including engagement in a joint digital infrastructure strategy across West Essex and East Herts, research the extent of lack of poor mobile communications and options for resolution, participation in the Stansted Airport College Advisory Group and progress local economic strategies for each new garden community.	Key measures and milestones detailed in the economic development strategy	Approved budget for a range of activities	Gordon Glenday/ Clir Howard Ryles

### Corporate Plan Commitment:

Maintain a financially sound and effective Council						
Programme/Project/ Activity Title	Outcomes	Activities for 2018/19	Output measures/milestones	Resources	Officer Responsible/ Cabinet Member	
Medium Term Financial Strategy (MTFS)	To ensure that the council maintains a budget that is financially viable and continues to provide services at an affordable level  Significant contribution to	Budget monitoring, to include a programme of identifying the savings target of £150k  To continue the rollout of Zero Based Budgeting for 2019/20 budget preparation  To prepare the MTFS and all supporting budget reports for 2019/20  Evaluation and delivery of	Monthly Budget monitoring with quarterly reports prepared for Cabinet  Zero Based Budgeting for 2019/20 to begin in September to ensure approval process is complete to meet annual budget deadlines  To identify areas of savings for 2019/20 (if this has not already been identified as part of the budget monitoring process)  2019/20 budget papers and MTFS to be presented to Members in February 2019.  At least one new request, if	Finance Team  CMT and SMT  All budget managers  Within existing resources	Angela Knight/Cllr Howell	
Chesterrord Research Park	the council's revenue budget	most affordable method of financing for new unit(s) Agreement to fund, if required, the building of an additional unit for a new tenant on the park  Economic Development	required, for funding for a new build unit received in 2018/19	(subject to approval for additional funding as required)	Angela Knight / Clir Howell	

		team work to promote the Park			
Uttlesford South Depot	Efficient and effective use of assets	Explore options for commencement of phase 1 prior to purchase of land  Acquisition of land  Operational planning activities associated with new site	Options for delivery evaluated and preferred solution agreed  Land purchased – by end of March 2019	Within existing resources	Nicola Wittman / Cllr Howell
Workforce Development	An engaged and flexible workforce that is able to react to the changing local government environment	Develop a people plan  Bring on stream apprenticeships through the apprenticeship levy	An assessment of the skills gaps and shortages along with a remediation plan – end of December 2018  More apprentices – throughout 2018/19	Within existing resources	Richard Auty / Cllr Howell
Citizens Access	Enhanced self-service for council customers	Develop a new website  Installation of online access to Council Tax, Rents, Housing Benefits and Business Rates	A modern website capable of meeting current and future customer needs – end of July 2018  Online account access for customers is available – Ready for use by end of December 2018 but promoted through 2019/20 annual billing	Approved budget for IT investment and backfilling project team, if required	Richard Auty / Cllr Howell
Planning Performance Agreements (PPAs)	Delivery of a high quality Planning Service	Promotion of PPA's for all major development proposals	Number and value of PPA's	PPA's identify and fund additional resources associated with the application (net nil impact)	Gordon Glenday/Angela Knight/ Cllr Howell